ASSOCIATION OF
A HEALTHCARE
H PROVIDERS
P INDIA
I
AHPI

Leadership through Education Awareness and Practice
LEAP

Leadership through Education Awareness and Practice (LEAP)

A 3M AHPI Initiative

Technical Guidance Collaborator

3M Science.
Applied to Life.™

Message from AHPI leadership

Dr. Giridhar Gyani
Director General, AHPI

I am pleased to announce a comprehensive program "LEAP – Leadership through Education Awareness and Practice" to support hospitals in achieving accreditation. This initiative underscores our commitment to enhancing the quality and safety of healthcare delivery across the nation. Accreditation is a vital tool to build patient trust, foster a culture of continuous improvement, and align with national and international standards of excellence.

Through this program, AHPI will provide expert guidance, tailored training sessions, and essential resources to help hospitals meet accreditation requirements. By addressing specific challenges and offering strategic solutions, we aim to empower healthcare institutions to deliver superior outcomes and improve overall patient satisfaction.

We believe that accredited hospitals will set benchmarks for quality, creating a ripple effect across the healthcare ecosystem. Together, let us work towards a future where excellence in patient care becomes the standard, not the exception.

Dr. Sunil K Khetarpal
Director, AHPI

I am excited to introduce our new initiative, **"LEAP" (Leadership through Education, Awareness, and Practice),** designed to support hospitals in achieving accreditation. This program marks a significant step in our ongoing mission to elevate healthcare standards at par with international standards and ensure safer, patient-centered care nationwide.

Accreditation goes beyond a mere certification; it symbolizes a hospital's commitment to quality, accountability, and continuous improvement. Through LEAP, AHPI will offer hospitals customized support, including expert consultations, capacity-building workshops, and resources to streamline the accreditation process.

We understand that the path to accreditation can be challenging, but with expert guidance and collaboration, it presents an opportunity to enhance systems, improve outcomes, and build trust with patients. Let us set a new benchmark for excellence in healthcare, making quality and safety the hallmark of every institution.

LEAP Overview

AHPI is a prestigious organization in the healthcare sector, representing approximately 20,000 hospitals across India. Its goal is to unify healthcare providers to work collaboratively with the government and society to enhance the well-being of the common man and build a healthier India. One of the cornerstones to execute this mission is to enable hospital accreditation. LEAP is a unique program that streamlines and simplifies your hospitals journey to NABH accreditation.

Objectives of LEAP

- Support HCO's in practice upgradation and adopting best practices.
- Improve compliance to the NABH standards and achieve desired accreditation.
- Provide documentation support for internal auditing and sharing with NABH.
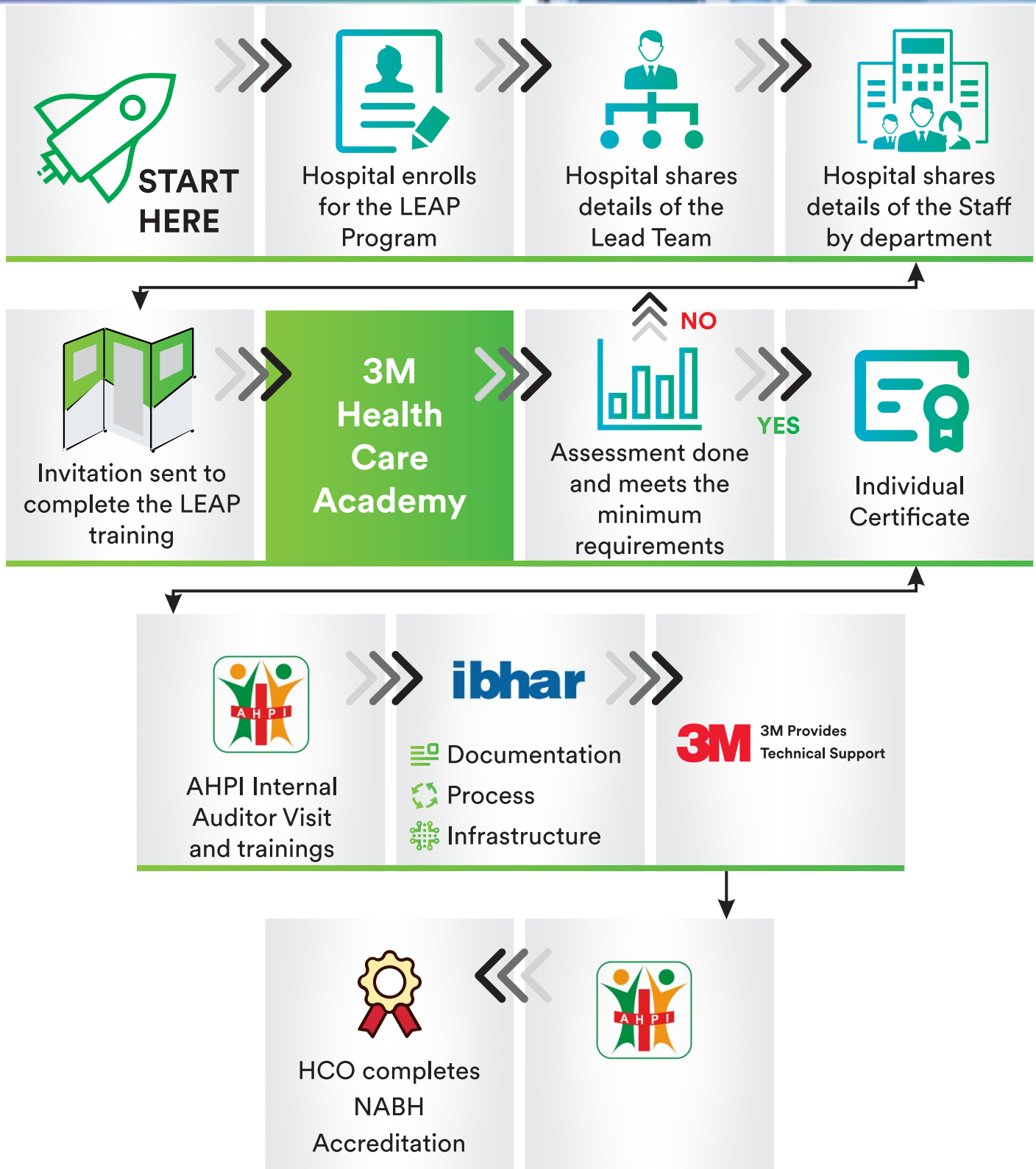- Develop centers of excellence in the SHCO and MHCO space.

Pricing

LEAP		
Bed Strength	50 - 125 Beds	125 - 200 Beds
Program Cost (To Hospital)	125000	165000

Inclusions:

1. Access to LMS (LEARN app) with virtual training modules on NABH standards.
2. Evaluation and certification of hospital staff .
3. Two physical audits by assessors from AHPI (first for gap analysis and second for readiness assessment).
4. Travel, stay, food, honorarium of the auditors and any other fee incurred for auditing purposes.
5. Virtual support for application submission and closing NCs.
6. Ongoing virtual helpdesk support.

Program Overview

START HERE → Hospital enrolls for the LEAP Program → Hospital shares details of the Lead Team → Hospital shares details of the Staff by department

Invitation sent to complete the LEAP training → **3M Health Care Academy** → Assessment done and meets the minimum requirements — **NO** / **YES** → Individual Certificate

AHPI Internal Auditor Visit and trainings → **ibhar** — Documentation, Process, Infrastructure → **3M** 3M Provides Technical Support

HCO completes NABH Accreditation ← AHPI

Process Map

Stage and Activity	Initial Communication	Registration	On-boarding	Weekly: On-boarding on LEARN for all Staff	Weekly: On-boarding for Key Areas, Area Champions	Weekly: Webinars on key subjects	Periodic: Review with CEO
AHPI (Association of Healthcare Providers India)	AHPI to write to member hospital as well as other hospitals listed by 3M	AHPI Secretariat to manage				Coordinate with Experts to conduct Webinar	
ibhar			First call - Approach, Define your Hospital **VIRTUAL**	On-boarding on **LEARN** app for all Staff **VIRTUAL**	Area specific On-boarding **VIRTUAL**	Coordinate with on-boarded staff to attend **VIRTUAL**	Review Dashboards and Progress **VIRTUAL**
3M	Support with content and marketing		First call - CEO Connect, Present approach along with ibhar **PHYSICAL**				Review with CEO **PHYSICAL**
Hospital		Registration Payment	CEO, Medical Director, Nursing Head to attend Assign Champion	Ensure all Staff download App	Ensure all assigned staff attend session	Ensure all assigned staff attend session	CEO is required to attend session

| Stage and Activity	Periodic: On-site Training	Preparedness Audit **VIRTUAL**	Physical Audit **ON-SITE**	Closure Meeting	Apply for Certification	Non-Compliance and Closing	ON-GOING HELP DESK **VIRTUAL**
AHPI (Association of Healthcare Providers India)		Coordinate with Assessors to conduct Virtual audit by phone and ibhar system **VIRTUAL**	Coordinate with Assessors to conduct On-site audit and update ibhar system **ON-SITE**	VIRTUAL Call with AHPI, IBHAR and 3M with a final review			
ibhar					Assist in Application and Preparation **VIRTUAL**	Provide inputs on closing NCs **VIRTUAL**	Assist with Queries and Issues **VIRTUAL**
3M	Coordinate and deliver Training						
Hospital	Ensure all Staff attend program	Provide resource to coordinate	Agree on Date, provide resource to coordinate	CEO and Key staff are required to attend	Provide all necessary info and assign senior staff	Senior assigned staff to attend	Encourage Staff to use

Registration Process

- The registration window opens from <date> to<date> By registering, hospital agrees to allowaccess to their facility, documentation and staff forboth virtual and physical audit by AHPI .

- To register, interested hospitals are required tosubmit the registration form on the AHPI website https://www.ahpi.in/leap-registration/ along with the program fee paymentof Rs.1,25,000+GST (50-125 beds) or Rs.1,65,000+GST (125-200 beds) as applicable.

- After registration and upon receipt of the paymentacknowledgment - instructions will be sent to theregistered email ids to access and complete thetraining modules on LEARN app. These courses haveto be completed within the stipulated time frame.

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- AHPI would be organizing technical refreshers toaddress any technical queries from the hospitals. Theinvitation links to attend the same would be sent onlyto the registered email ids which can be forwardedinternally to the team members.

- Upon successful completion of the course modulesand certification, physical audit will be scheduled forparticipating hospital by AHPI.

- The AHPI auditor may suggest action items whichthe participating hospital could implement for bettercompliance to guidelines. These are onlyimprovement suggestion(s) for the team to workprior to the final audit.

- The participating hospital would be given time toincorporate the suggestion(s) provided during the 1stphysical audit. Post which, the participating hospital The AHPI auditor would be visiting physically toevaluate the participating hospital and their currentguideline adherences. If the participating hospital scores 90% or above onthe ibhar platform, hospitals can apply for the NABHaccreditation. The application process will besupported by ibhar virtually through their helpdesk. 3M and ibhar team will assist in closing any NCsidentified during the audits shall be notified to schedule for the 2nd physicalaudit. The participating hospital would be audited onthe agreed date (dates shall be communicated overmail from AHPI) by the assigned AHPI auditor

- The AHPI auditor would be visiting physically toevaluate the participating hospital and their currentguideline adherences.

- If the participating hospital scores 90% or above onthe ibhar platform, hospitals can apply for the NABHaccreditation. The application process will besupported by ibhar virtually through their helpdesk.

- 3M and ibhar team will assist in closing any NCsidentified during the audits

For registration please scan here
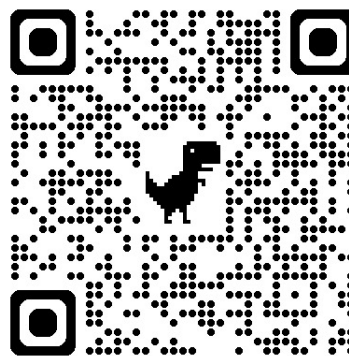
or

click on following link

https://www.ahpi.in/leap-registration/

LEAP Training
Modules

Chapters

1	Access Assessment and Continuity of Care (AAC)
2	Care of Patients (COP)
3	Management of Medication (MOM)
4	Patient Rights and Education (PRE)
5	Infection Prevention and Control (IPC)
6	Patient Safety and Quality Improvement (PSQ)
7	Responsibilities of Management (ROM)
8	Facility Management and Safety (FMS)
9	Human Resource Management (HRM)
10	Information Management System (IMS)

Terms and Conditions

- LEAP program is organized under the aegis of AHPI with 3M as the technical guidance collaborator.
- Only hospital entries would be considered. Individual participation will not be considered for this program. All entrants must be legal residents of India.
- The information provided at the time of registration would be shared with 3M India. By participating in LEAP program, you agree to allow AHPI and 3M India to use your hospital name, address, hospital images and logos only in connection with program related publication for advertising, promotional or publicity purposes worldwide (except where prohibited) without limitation.
- Correspondence to any program related communication will be sent ONLY to the email-IDs provided during the time of the registration.
- Registration details, training completion status and assessment details shall be shared with the visiting AHPI auditor for physical audit.
- REGISTRATION FEE CLAUSE: The program fee has to be paid while registering on the AHPI website only via the payment gateway made available on the website. Fee paid will not be refunded under any circumstance.
- The participating hospital should self register their team members to the LEARN app. Detailed instructions shall be sent to the registered Email IDs only. The hospital should ensure 100% of the Nurses and paramedics are on the learning system.
- It is mandatory for the hospital staff members to complete the learning modules and undergo the evaluation and obtain certification on LEARN app. It is the responsibility of the hospital administration to ensure their staff complete the educational modules within the stipulated time frames.
- All the webinars or virtual audit (if any) would happen either on the zoom.US or Microsoft team's platform depending on the feasibility
- The program champion/key coordinator should be available on call to help with execution of the program. It is recommended that the CEO and top management of hospital be actively involved and seek regular update on the program execution.
- The hospital should audit 100% of their in-patient Closed Medical records and Surgeries using the Ibhar system. The hospital should review information provided in the Ibhar system on a Monthly basis and initiate Root Cause Analysis
- The hospital should conduct the prescribed number of Hand Hygiene and Bio-Medical audits
- AHPI reserves the right to cancel or modify the program at any time.
- No claims or demands shall lie against 3M as a consequence thereof under any circumstances.
- Any disputes or differences related to the Program shall be governed by laws of India and shall be subject to the exclusive jurisdiction of the High Court at Bengaluru

More About the Partners

Association of Healthcare Providers India (AHPI)

Association of Healthcare Providers (India) represents the vast majority of healthcare providers in India. It is registered under Indian Society Registration ACT- 1860 as "not for profit" organization.

The Association of Healthcare Providers (India)'s vision is to have healthy India, encompassing society, community and common man at grass root. The Association of Healthcare Providers (India) envisions a healthy India, with a focus on improving the well-being of society, communities, and individuals at the grassroots level. AHPI collaborates with all key stakeholders to establish a national healthcare system that ensures universal access to essential health services for every citizen.

3M — Science. Applied to Life.™

3M believes science helps create a brighter world for everyone. By unlocking the power of people, ideas and science to reimagine what's possible, our global team uniquely addresses the opportunities and challenges of our customers, communities and planet.

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ibhar

ibhar has worked with over 450 hospitals, standardizing their work practices, improving their staff knowledge, strengthening their surveillance and data capturing capability while empowering management and all stakeholders with deep insights that improve outcome. Hundreds of healthcare providers have used ibhar to enhanced their ability to adhere to standard practices based on international and national protocols and guidelines resulting in Quality certifications.