AHPI NEWSLETTER

JANUARY TO MARCH 2024





From the **Desk of Director General**

This quarter has been greatly eventful as AHPI Annual Conclave happened during this very quarter. As the name, the conclave is assembly of AHPI family.

All 20-states were represented by their Presidents/ Secretaries and members. It provided them with opportunity to network, share good practices as well as challenges, what industry was currently facing with. Scientific sessions spread over two days were found to be huge value as conveyed by the delegates. Going by the record number of entries for AHPI awards for excellence, it shows enthusiasm and sprit of competitiveness among member hospitals. All in all, the conclave was huge success.

The annual general body meeting held during conclave came out to be highly interactive. It was first time that AGM developed road map for activities for the coming year. The road map included action plan for activities related to; (i) advocacy, (ii) scientific projects and (iii) with focusing on wellbeing of community at large. Based on deliberations in AGM, 8-specific committees have been formed, which in a way will carry forward the tasks covered in the road map.

AHPI relentlessly continued advocacy issues with government, be it delayed payment by CGHS and PMJAY, revision of rates etc. There has been partly success on these accounts, but we shall continue working with government to restructure the government insurance schemes.

Dr Girdhar J Gyani
Director General, AHPI

From the **Desk of President**



Dear Esteemed Members,

I am thrilled to reflect on the remarkable journey we've undertaken together as part of the Association of Healthcare Providers in India (AHPI). Over the past few months, AHPI has continued to serve as a beacon of excellence in the healthcare industry, championing innovation, collaboration, and excellence in patient care.

February marked a pivotal moment for AHPI with the grand convening of the AHPI Global Conclave in Gandhinagar, Gujarat. This flagship event brought together leaders from across the globe to exchange insights, best practices. The Conclave served as a dynamic platform for fostering dialogue and forging partnerships.

Another remarkable event—the AHPI Healthcare Excellence Awards, celebrated the outstanding achievements and contributions of healthcare providers and institutions who have demonstrated exemplary dedication to delivering quality care and improving patient outcomes. It was truly inspiring to witness the remarkable work being done by our members, reaffirming AHPI's commitment to recognizing and honouring excellence in healthcare delivery.

Beyond these events, AHPI remained steadfast in addressing the pressing issues facing the healthcare industry. From advocating for policy reforms to promoting innovation and quality improvement initiatives, AHPI continued to be at the forefront of driving positive change and shaping the future of healthcare in India and beyond.

Looking ahead, the coming months hold immense promise and opportunity for AHPI and its members. As we navigate the evolving landscape of healthcare, I urge each of you to remain engaged, proactive, and committed to our shared vision of building a healthier, more resilient future for all.

Thank you for your continued support and dedication to AHPI's mission. Together, we will continue to lead, innovate, and inspire positive change in the healthcare industry.

Warm regards,

Dr Bhabhatosh Biswas
President, AHPI

From the **Desk of the Editor**



Dear Esteemed Members,

Moving on to the performance of 1st quarter of the year, it is my privilege to reflect on the significant strides we've taken as part of the Association of Healthcare Providers in India (AHPI). Over the past months, AHPI has steadfastly championed the cause of healthcare excellence and innovation, while also advocating for the interests of our members on crucial policy fronts.

AHPI Global Conclave:
February marked the vibrant convening of the AHPI Global Conclave 2024 , a platform where healthcare luminaries and thought leaders congregated to exchange ideas, insights, and best practices. This Conclave, a beacon of innovation, fostered collaborations aimed at enhancing healthcare standards nationally and globally. The spirited discussions and knowledge sharing underscored AHPI's commitment to driving positive change in the healthcare sphere.

AHPI Healthcare Excellence Awards:
In February, AHPI shone a spotlight on excellence in patient care through the AHPI Healthcare Excellence Awards. This event celebrated the remarkable achievements of healthcare providers who exemplify dedication and innovation in their endeavours. The awards not only recognized excellence but also inspired a collective resolve to continually raise the bar in delivering quality healthcare services.

Global Trends in Healthcare Quality:
March saw AHPI's unwavering commitment to quality and standardization through an exploration of global trends in healthcare quality. With a particular focus on accreditation and adherence to ISO 7101 standards, AHPI emphasized the pivotal role of standardization in enhancing efficiency and patient outcomes. Advocacy in Action: Representing Member Interests

In addition to our proactive initiatives, AHPI has been at the forefront of advocating for member interests on critical policy fronts. AHPI's advocacy and feedback on behalf of all the representative states, on various aspects of Ayushman Bharat PM JAY to NHA was viewed seriously by the Government. AHPI's intervention petition against the interim judgment by the Supreme Court on fixing charges in healthcare is a testament to our unwavering commitment to safeguarding the interests of our members. This intervention underscores AHPI's role as a stalwart advocate for fair and equitable healthcare policies that prioritise both patient welfare and provider sustainability. From advocating for policy reforms to fostering innovation and collaboration, AHPI stands poised to lead the charge in shaping the future of healthcare delivery.

The Road Ahead:
By harnessing the collective expertise and resources of our diverse membership, AHPI will continue to drive positive change, inspire innovation, and advocate for policies that benefit both healthcare providers and patients alike.

Finally with the collective participation of our state chapters and all stakeholders, we were able to achieve in the crucial areas such as innovation, accessibility, quality care, digital health, research and publications.

Thank you for your unwavering support and commitment to AHPI's mission. Together, let us forge ahead with determination, resilience, and a shared vision of a healthier, more equitable future for all.

Best regards,

Dr Sunil K Khetarpal
Director, AHPI

AHPI Global Conclave 2024

The 11th Global Conclave of the Association of Healthcare Providers India (AHPI) was recently held on the 2nd and 3rd of February 2024 at Hotel Leela in Gandhinagar, Gujarat. The theme for this year's conclave was "India as Vishwa Guru in Healthcare @2047: From Vision to Reality." .With over 400 delegates attending from all over the country, the conclave served as a platform for healthcare professionals to come together and discuss the future of healthcare in India.

The event featured technical sessions delivered by 30 experts in the field, with the support of 12 session chairs and moderators. One of the highlights of the conclave was the AHPI Awards for Excellence in Healthcare. This year, 86 hospitals were recognized and awarded under various categories, out of the 300 hospitals that had applied. This acknowledgment showcased the remarkable achievements and advancements made by these healthcare institutions in providing quality healthcare services.

The conclave not only brought together healthcare professionals but also served as an avenue for networking and collaboration. The exchange of knowledge, ideas, and experiences among participants contributed to the success of the event. Overall, the AHPI Global Conclave 2024 was a resounding success, serving as a platform to discuss the future of healthcare in India and recognize the exemplary work done by hospitals in the country. This event demonstrated the commitment and dedication of healthcare professionals to bring about positive changes in the healthcare sector.

















AHPI Healthcare Excellence Awards 2024

AHPI held its highly anticipated 10th Healthcare Excellence Awards at Gujarat in February 2024, as part of its Annual Global Conclave. This prestigious event attracted participation from around 300 hospitals, all vying for recognition in the eight different categories. Notably, a total of around 85 hospitals from across the country, as well as some international institutions, were honored during this grand occasion.

The distinguished Chief Guest for the event was Shri Rushikesh Ganeshbhai Patel, the Honorable Health Minister of Gujarat, adding a sense of prestige and great significance to the ceremonies. Moreover, the gathering of esteemed individuals from the healthcare fraternity, including industry stalwarts, added to the grandeur of the occasion.

The event reached its pinnacle with a grand gala dinner, offering attendees a chance to network and socialize in a delightful atmosphere.



Policy and Advocacy

AHPI – Directive by SC on fixing of Hospital Charges

In response to the need for regulating hospital charges, the Supreme Court issued a directive urging the fixation of hospital fees. Acting on behalf of its member hospitals, AHPI decided to implead in the court and submitted a written letter to the Health Secretary, outlining their perspective on the matter and advocating for fair and reasonable hospital charges. Recognizing the urgent nature of the situation, AHPI conducted an emergency meeting with the office bearers of its state chapters. During this meeting, it was decided that AHPI would further communicate their concerns and recommendations to the respective State Secretaries.



ASSOCIATION OF HEALTHCARE PROVIDERS (INDIA)

Educating & Advocating for Well Being of Common Man

Date: 29-02-2024

To,
Shri Apurva Chandra, IAS
Health Secretary,
Ministry of Health & Family Welfare, GoI
New Delhi-110001

Subject: Hon'ble Supreme Court Directive on Fixing of Hospital Charges.

Dear **Shri Apurva Chandra,**

At the outset, let me convey greetings on behalf of AHPI members on assuming charge as Secretary MOHFW. AHPI represents vast majority of hospitals and operates through 20-regional/ state chapters covering entire county. This has reference to Hon Supreme Court order vide Writ Petition (Civil) No. 648/2020 on 27th Feb 2024. Rule 9 of CEA Rules of 2012 provide the following:

i. Every establishment shall display the rates charged for each type of service provided and facilities available for benefit of patient at conspicuous place in local and English language.

ii. The establishment shall charge the rates for each type of procedures & services within the range of rates determined & issued by the central government from time to time in consultation with state government.

While complying with clause (i) is not an issue as most hospitals in general and NABH accredited hospitals do maintain & publish rates. The main issue vide clause (ii) is about fixing of rates. To best of our knowledge, there has not been any scientific study on costing of procedures. There was one such initiative by MOHFW in year 2014 (Dr RK JAIN, Additional Secretary) through Institute of Cost Accountant of India (Statutory Body under Act of Parliament) and where AHPI was part of it, but it could not be completed as it is complex due to lots of variables like level of specialization (Primary/ secondary/ Tertiary/ Quaternity), location (Tier-I/II/III) etc. AHPI later in support from Karnataka government has done basic costing study and can be shared as and when required.

Talking about CGHS rates, even these rates are not arrived based on any scientific study. Further these rates were fixed in year 2014 and have not been revised since. As regards to the disparity between rates in government and private hospitals, it is to be appreciated that rates in government hospitals are heavily subsidised. If we carry out study on costing in government hospitals taking fixed and variable costs, these will not differ much with rates charged in private hospitals.

In view of above, AHPI recommends to work out costing of various procedures based on established scientific principles and fix rates in the 'range' to address the categorization of establishments.

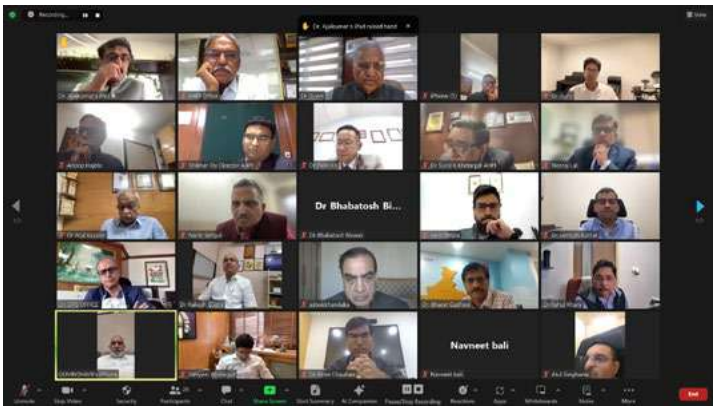
We would request to grant us time as per your convenience for elaborating subject in detail.

Regards,

Dr. Girdhar Gyani
Director General – AHPI

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Letter to Health Secretary, MOHFW



Emergency virtual meeting held with AHPI State Chapter Office Bearers

AHPI - CGHS

AHPI has been actively lobbying on behalf of hospitals to address the issues with CGHS, one of their primary concerns has been the need for the revision of package rates, which are the predetermined prices for medical procedures. Through continuous efforts, AHPI has been successful in working with the Government to initiate the revision of rates starting from January and recently for some general surgical procedures.



F.No. Z15025/8/2023/DIR/CGHS
Govt. of India
Min. of Health & Family Welfare
Department of Health & Family Welfare
Directorate of CGHS
CGHS Bhawan,
R.K Puram <Sector-13, New Delhi.
Dated the February 1st, 2024

OFFICE MEMORANDUM

Subject: Revision of CGHS package rates for General Surgery - regarding

...

I am directed to convey the approval of the Competent Authority for the revision of CGHS package rates for General Surgery as per the details given below:

(all figures are in Rupees)

S No.	Code	CGHS Treatment/Procedure/ Investigation List	Revised CGHS Rates for NABH accredited Hospitals	Revised CGHS Rates for Non-NABH accredited Hospitals
1.5		Dressings of wounds	330	255
2.5		Aspiration Pleural Effusion - Diagnostic	700	595
3.6		Aspiration Pleural Effusion - Therapeutic	700	595
4.7		Abdominal / Peritoneal Aspiration - Diagnostic / Ascitic tapping / paracentesis - **Diagnostic**	700	595
5.8		Abdominal / Peritoneal Aspiration - Therapeutic/ Ascitic tapping / paracentesis- **Therapeutic**	750	640
6.12		Removal of Stitches /Sutures (7-12 sutures)	230	170
7.13		Venesection	700	595
8.14		Phimosis correction / Paraphimosis reduction / Circumcision Under LA	6000	5100
9.16		Injection /Sclerotherapy / Banding of Haemorrhoids	700	595
10.17		Injection for Varicose Veins	700	595
11.18		Urinary Bladder Catheterisation	700	595
12.19		Dilatation of Urethral stricture	2300	1955
13.20		Incision & Drainage under local Anaesthesia (Large)	2300	1955

Office Memorandum regarding the Revision of Package Rates for General Surgery

AHPI – IRDAI

An AHPI Effort – Advancing Healthcare Insurance in India

One of the recent achievements is ensuring that health insurance coverage is available to individuals of all age groups. Previously, there were limitations on the maximum age at which individuals could obtain health insurance coverage, which often left older adults without the financial protection they needed for their medical expenses. However, through the efforts of AHPI being members of Health Insurance Consultative Committee (HICC) established by IRDAI, regulations have been implemented to eliminate age gaps in health insurance coverage.

The HICC, including renowned healthcare professionals such as Dr. Alex Thomas and Dr. Devi Shetty, who are patrons of AHPI, submitted recommendations to IRDAI regarding this matter, which have now been implemented as regulations. This development marks a significant step forward in ensuring that individuals of all age groups have access to health insurance, providing them with the necessary financial support for their medical needs.



ASSOCIATION OF HEALTHCARE PROVIDERS - INDIA

Educating & Advocating for Well Being of Common Man

23.04.2024

To,
Shri. Debasish Panda
Chairman,
Insurance Regulatory and Development Authority of India

Dear Sir,

Subject: Appreciation for Advancing Healthcare Insurance in India

On behalf of the Association of Healthcare Providers (India), we wish to express our deep appreciation for the recent decision to eliminate the age cap on healthcare insurance policies.

This progressive action by the IRDAI is a crucial advancement towards ensuring comprehensive healthcare coverage for elder adults in our country.

We urge the IRDAI to consider implementing additional recommendations proposed by the three sub-committees of the HLCC.

These recommendations are designed to enhance the accessibility and affordability of healthcare insurance for all citizens, promoting increased insurance penetration.

Furthermore, they aim to facilitate quality healthcare delivery and ensure the sustainability of healthcare organizations through transparent and scientific costing methods.

We are confident that the adoption of these recommendations will significantly enhance the insurance landscape in our nation, ultimately benefiting the well-being of our citizens.

We eagerly anticipate witnessing further progressive reforms in the insurance sector under the guidance of the IRDAI. We commend the IRDAI for its continuous efforts in fostering a more inclusive and efficient healthcare insurance system in India.

Warm regards,

Dr. Devi Shetty, Patron, AHPI | Dr. Girdhar J Gyani, Director General, AHPI | Dr. Alexander Thomas, Patron, AHPI | Dr. Bhabatosh Biswas, President, AHPI

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Letter to Chairman, IRDAI
Appreciation for Advancing Healthcare Insurance in India



ASSOCIATION OF HEALTHCARE PROVIDERS (INDIA)

Educating & Advocating for Well Being of Common Man

Date: 24/01/2024

To,
The Chairman
Insurance Regulatory and Development Authority of India(IRDAI)

Sub: Cartelization by insurance companies for IRDA.

Dear Sir,

There is increasing trend that more and more patients are coming through government schemes like CGHS, ECHS and PMJAY. Their rates are at times unviable and do not meet even the operating expenses. The Private Health Care organisations survive through cash paying patients and those coming through private insurance, which we term as subsidisation model.

Recently, the Insurance companies have started putting pressure on hospitals in general and on small and mid-size hospitals in particular on fixing of rates, by asking rebate. It has also been experienced that insurance companies are joining hands and working on almost similar pattern of tariffs. This is tantamount to a form of Cartelization. While this is against the principles of fair competition, it will also lead to deterioration of Medical Services as cutting down the cost will affect patient safety.

As a stakeholder group with a keen interest in representing the interest of the patients as well as ensuring highest quality of care, AHPI would like to highlight the following important perspectives that should be taken into account while deliberating this matter:

- Every patient is unique and will need a special application of judgement and process to achieve good outcomes. Uniform package does not consider preprocedural risk factors and preoperative factor.
- Quality of Infrastructure – A diverse country like ours, with significant demand supply gaps in medical infrastructure, will necessarily have hospitals with differential infrastructure standards that caters to all demographic groups. Level of infrastructure deployed including location has a significant bearing on cost, as well as outcomes.
- Quality of Care - Indian hospitals with JCI or NABH accreditation have higher nursing ratios, dedicated Infection control teams and large numbers of people who oversee on nursing and clinical quality. All of these layers of supervision and oversight are essential for ensuring the success of our surgeries and clinical outcomes. Cartelisation will result in pricing pressures and dis-incentivize providers from improving quality of care, and investing in people, systems and process that will elevate the standards of care.
- Clinical expertise & outcome - The shortage of highly skilled clinical specialists in our country is well known. Indian doctors with rare skills are sought after across the

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ASSOCIATION OF HEALTHCARE PROVIDERS (INDIA)

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world and as healthcare providers, The same disease affects different patients differently and 2 patients with the same condition will need different levels of diagnostics, intervention and care, depending on the underlying risk factors. The judgement of the clinical team is paramount in this regard to ensure the best possible outcome and no external pressure should be allowed to compromise the clinical autonomy. Therefore, healthcare providers need continued flexibility on appropriate compensation for clinical talent which is factored in their pricing policy.

Past precedents are a testimony to the fact that Cartelisation has never helped any sector, and in a patient focussed sector like Health Care, permitting this form of cartelisation of private insurance players will significantly deteriorate patient outcomes and detrimental to patient safety.

In view of above we would urge the IRDAI and General Insurance Council to engage in consultations with stakeholders across the board including patients and health care providers to arrive at appropriate mechanisms to protect the interests of all stakeholders, primary among them being the patient. Given the strides made by Indian healthcare and health insurance sectors, we are confident that together, we will be able to agree on fair mechanisms for pricing and healthcare delivery that befit the quality of care, patient service, price transparency and convenience that we all stand for and patients deserve.

We look forward to a productive dialogue and a mutually beneficial path ahead.

Dr Girdhar J Gyani, Director General | Dr Bhabatosh Biswas, President | Dr Alexander Thomas, Patron

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Letter to IRDAI Chairman –
Cartelization by insurance companies for IRDAI.

AHPI – Quality Council of India [QCI] Grading of Hospitals

QCI has taken a significant step towards improving the quality of healthcare services in the country and it has resulted in the development of a grading system for hospitals to ensure standardized quality of care across the nation.

AHPI has been appointed as the chair of the technical committee for this initiative, The committee consists of experts in the healthcare field, has worked diligently to establish the standards and criteria for grading hospitals. Their objective is to assess and evaluate hospitals based on various parameters, including infrastructure, processes, patient safety, and overall quality of healthcare services. Pilot assessment has already commence in few hospitals across India.

To ensure that the grading system is fair, transparent, and comprehensive, the committee has conducted regular meetings to refine and finalize the assessment criteria, they recently engaged with senior assessors from the National Accreditation Board for Hospitals and Healthcare Providers (NABH) to gather valuable insights and expertise.

AHPI is playing a pivotal role in driving this initiative forward.



Meeting with Senior NABH assessors from across the Country

AHPI – National Health Authority [NHA]

AHPI recently attended a meeting with Ms. Deepti Kaur Mukherjee, the CEO of the National Health Authority (NHA). The primary objective of the meeting was to discuss and explore avenues for strengthening various healthcare initiatives.

One of the key areas of focus was the strengthening of the Ayushman Bharat Digital Mission (ABDM). AHPI and NHA deliberated on strategies to enhance the implementation and impact of ABDM, which is aimed at digitizing health records and creating a comprehensive healthcare information system across the country. This initiative has the potential to streamline healthcare services, improve accessibility, and enhance patient care outcomes.

Another significant topic of discussion was the Central Government Health Scheme (CGHS). AHPI and NHA examined ways to strengthen this scheme further, with a specific emphasis on ensuring quality healthcare services for government employees and pensioners across India. The objective was to identify potential improvements and address any challenges faced by CGHS beneficiaries.

Furthermore, the meeting explored opportunities to strengthen the use of digital health technologies in the country. AHPI and NHA exchanged ideas on the scope and content of the white paper, focusing on key aspects such as healthcare financing, service delivery models, quality assurance, and capacity-building initiatives.

Additionally, efforts were made to explore opportunities for strengthening the Pre-Conception and Pre-Natal Diagnostic Techniques (PCPNDT) Act. The meeting of industry bodies including NATHEALTH exemplified a proactive and collaborative approach in addressing crucial healthcare issues in India.

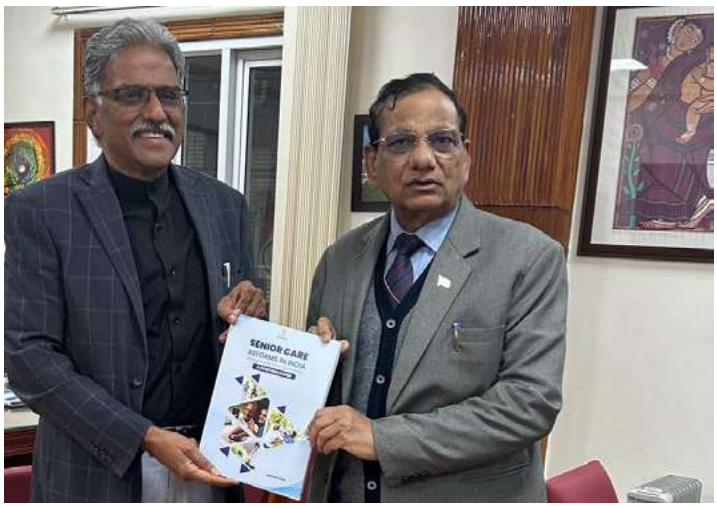


AHPI meeting with CEO, NHA

AHPI – NITI Aayog

At the release of the document 'Senior Care -Reforms In India'- Reimagining the Senior Care Paradigm in Delhi, 16 February 2024.

AHPI is collaborating with VayahVikas, and is playing a significant role in this important area.



With Dr Vinod Paul , Member, NITI Aayog,

AHPI – AB PMJAY

After an expert committee constituted under the Chairmanship of Dr. Vinod Paul , Member- Health, NITI Aayog, to review the design and implementation of AB PMJAY, NHA has sought inputs from AHPI regarding various aspects of the scheme . AHPI submitted the inputs to NHA after taking feedback from various state chapters and attended the meeting convened by NHA to discuss the challenges faced by AHPI members in managing the scheme

AHPI – Recommendations for the Union Budget 2024-2025


ASSOCIATION OF HEALTHCARE PROVIDERS (INDIA)

Educating & Advocating for Well Being of Common Man

Letter to Hon'ble Finance Minister

AHPI - Anti Microbial Resistance [AMR]

AHPI leading the AMR initiative in Karnataka with Clinton Foundation, IIT Delhi and IBHAR. By the mid of May 2024 the action plan will be presented to the Government of Karnataka.





With Minister, Secretary, Commissioner, Director of Health and Drug Controller, Department of Health and Family Welfare.

AHPI – NMC

AHPI met with President, NMC for possible collaborations and continue to work together for the betterment of the healthcare in the Country



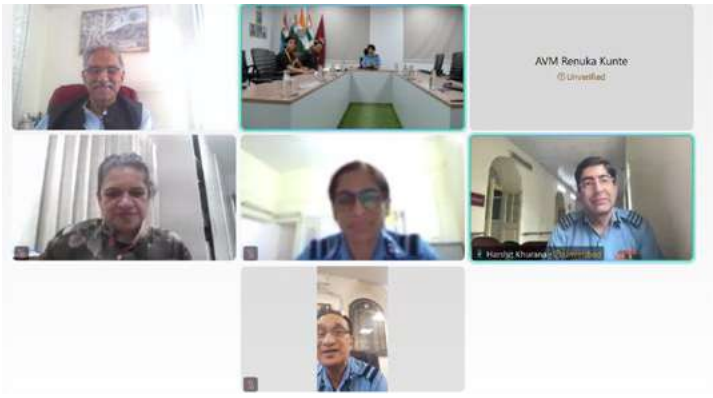
Academics & Training

Certificate Course in Geriatric Care

Creation of online certificate course in Geriatric Care for doctors and nurses by AHPI,HSSC, Echo India, Apollo and other experts.

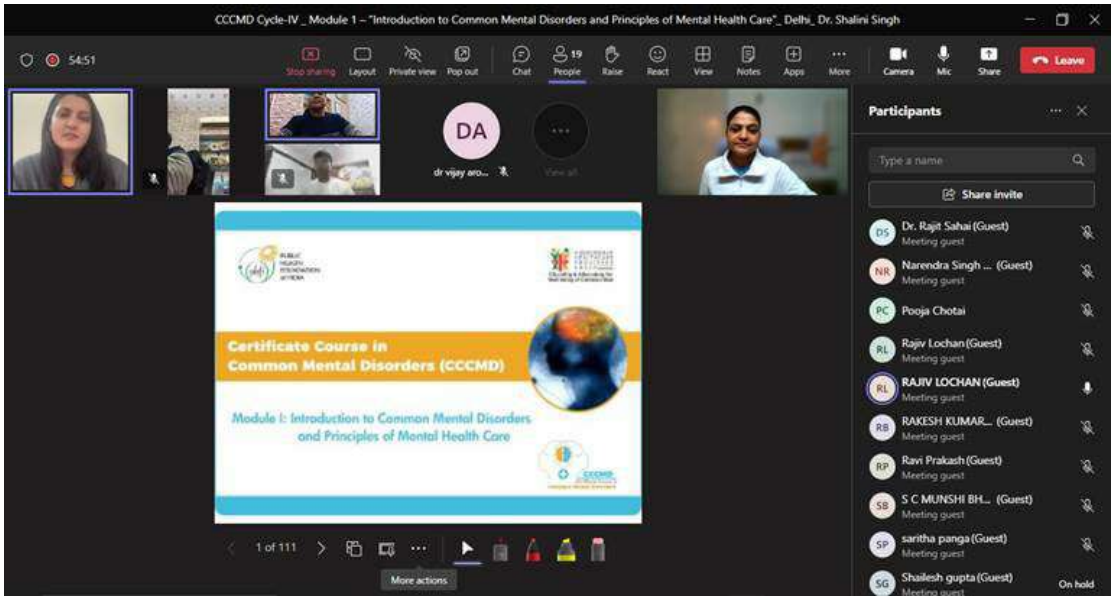


First Meeting of the Committee



Meeting with Director General Hospital Services, Armed Forces

Certificate Course in Common Mental Disorder [CCMD] by AHPI & PHFI



Commencement of 4th cycle

AHPI - MoU

AHPI exchanged MoU [virtual] with NSDC and Care England for Care Givers. AHPI is the partner with NSDC for supply of skilled healthcare professionals to the UK



Signing of MoU [virtual] with NSDC and Care England for Care Givers

AHPI – Whitepaper

AHPI and Grant Thornton released a white paper on Financial Sustainability on Healthcare Sector



Research

A study on Interventions in Aging [Sarcopenia Assessment] a unique project for those above 60 years – through AHPI, Vayah Vikas, Institute For Stem Cell Science and Regenerative Medicine [Instem] & Bangalore Baptist Hospital [BBH]

Paper finalised and submitted to the PNAS Editorial Office for further publishing.

Collaborations





AHPI organized a seminar on "Global Trends in Healthcare Quality" supported by QACA- Quality Austria Central Asia Pvt. Ltd. and QAI- Quality and Accreditation Institute.During his inaugural address Dr Girdhar Gyani shared his experience and the of journey of Quality in all walks of life in the country including healthcare quality and NABH.Angela McKaskill (USA), Project Manager, Healthcare Quality, BSI delivered the key note address and shared her experience as the Project lead for ISO 7101 while creation of this first of its kind ISO standard for healthcare quality.



AHPI with Chairman, ISRO to discuss and review the existing projects with ISRO



AHPI at the Implementation of the Anti TB Stewardship program community led activity at Amrita Hospital by USAID.





AHPI at KG Hospitals for the Inauguration of Robotic Surgery Department





AHPI as a Guest of Honor at Fortis Memorial and Research Centre on World TB Day with USAID highlighting the role of private sector in elimination of TB in India and promoting the System for TB Elimination in Private Sector [STEPS]



AHPI at the medical Law, Policy and Ethics Medlawcon 2024 organized by Gujarat law University, AHPI & IMA.



AHPI at the Sancheti Hospitals and discussed important observations regarding healthcare quality and accreditation status in the country.





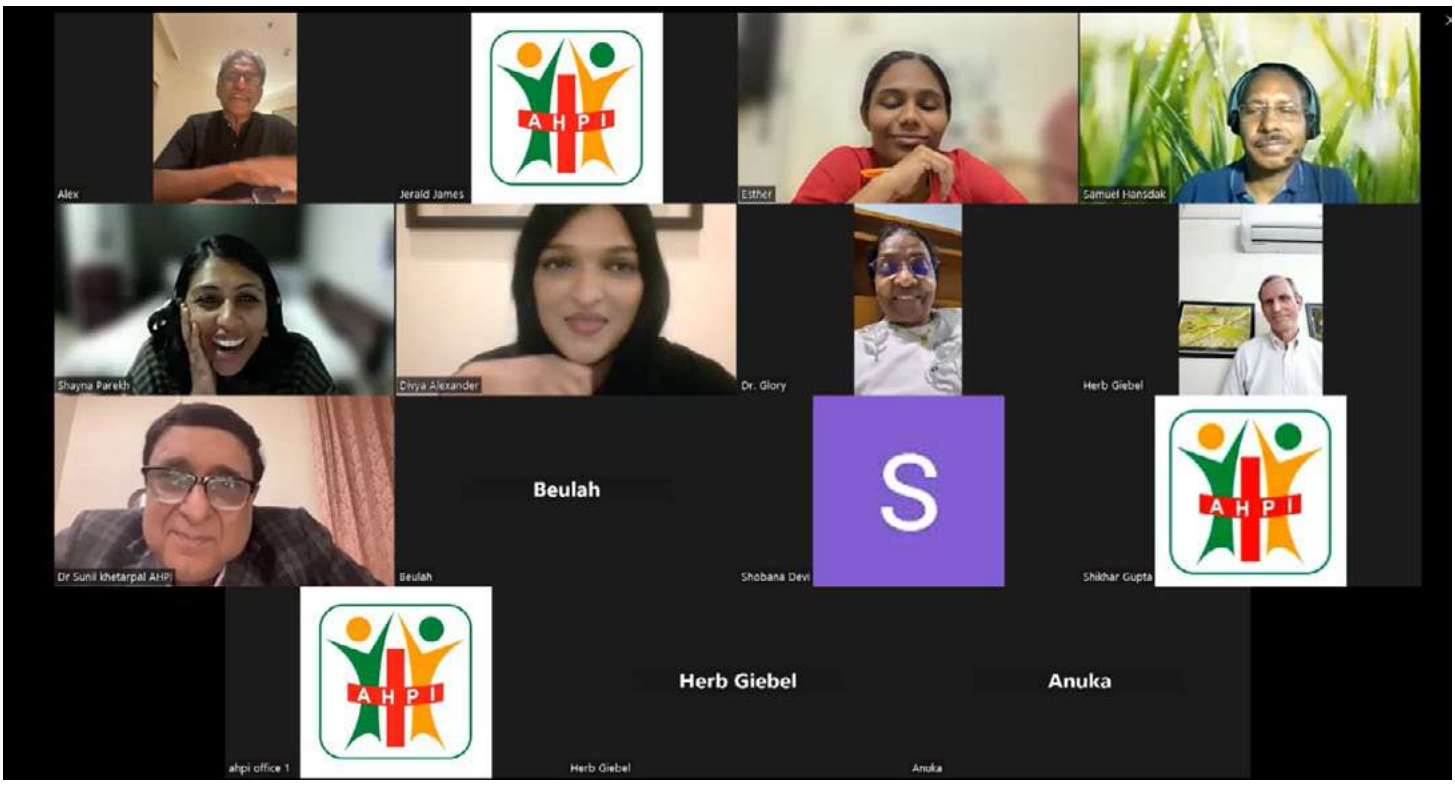
AHPI at the roundtable on Cervical Cancer "From Awareness to Action: Cervical Cancer Mukt Bharat" by ECHO India. Shri Dinesh Gundu Rao, Hon'ble Health Minister of Karnataka was the Chief Guest.



AHPI at the opening of the new Nodal Centre of Vayah Vikas [an organization for Seniors] at Mangalore

5th National Health Conclave 2024





Virtual meeting of Organizing Committee Members

Webinars and Conclaves



At the ROBOCON 2024 organised by IMA



At the 11th International Patient Safety Conference organised by Apollo



AHPI at 8th PharmaMed HD Conference at PHD Chamber of Commerce



At the Patient Safety Conclave held at Jupiter Hospital, 2024



At the Workshop for Corporate Hospitals on Enhancing Quality of TB Care – a milestone in strengthening the Private Public Partnership in TB in the country



At the Western Region Leadership Conclave on Healthcare Sustainability and Climate action. With President, PHFI and others





AHPI at 8th National Health Writers and Influencers Convention 2024 at AIIMS, New Delhi



At Healthcare Heroes Conclave and Awards 2024



At the 8th Pharma Med HD Conference 2024



At the 7th Healthcare Excellence Summit & Awards 2024



At the 7th Healthcare Excellence Summit & Awards 2024





AHPI At the World Digi Health & Wellness Forum 2024



AHPI at BusinessWorld Healthcare Summit and Awards 2024

State Chapter Activities

Andhra Pradesh



Dr.Murali Voona, President, AP AHPI Chapter received the Chief Ministers Award in providing excellent Cancer Care in the State

Bihar



Dr.Satyajith Singh, President Bihar Chapter nominated as the Chairman of CII Bihar, already proposed to work with industry leaders on health issues

Chhattisgarh



Meeting with Hon'ble Health Minister and Additional Chief Secretary

Gujarat



At the National Stroke Conclave 2023

Jharkhand



Meeting with and Health Secretary



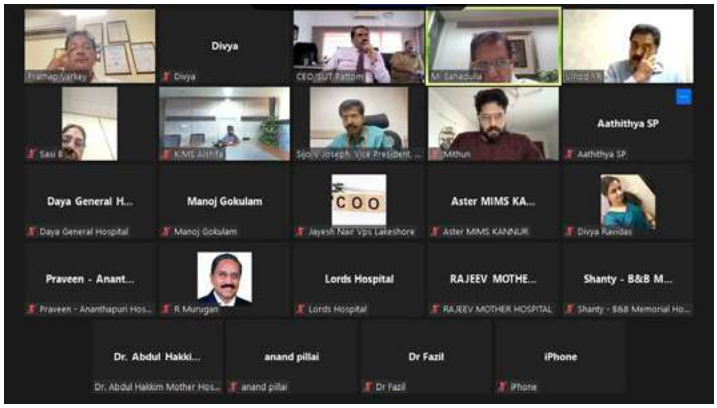
Executive Committee Meeting

Karnataka



Webinar organized by AHPI KA and AMC

Kerala



Executive Committee Meeting

Madhya Pradesh



Meeting with Hon'ble Deputy Chief Minister and State Health Minister mainly for Public Private Partnerships

AHPI NE 1 [Assam, Meghalaya, Tripura & Sikkim)



General Meeting of the Chapter

AHPI NE 2 [Manipur, Mizoram, Nagaland & Arunachal Pradesh]



Executive Committee Meeting

Odisha





Skill Development Programme for Honda by Odisha Chapter

Tamil Nadu





Seminar on Improving Quality, Patient Safety & Hospital Operational Efficiency

Telangana



With the Hon'ble Health Minister

Uttar Pradesh & Uttarakhand



Executive Committee Meeting

News



COLUMN

Mapping Quality Of
INDIA'S HEALTHCARE JOURNEY

The most durable and widely cited definition of healthcare quality was formulated by the Institute of Medicine



DR GIRDHAR GYANI

The first formal initiative to improve India's health system came when the Bhore committee was constituted in 1943 to assess healthcare needs

Early-stage wellness is our objective, says Dr Devi Shetty

'Amazing Things Happen When Insurers, Hosp & Patients Have Aligned Interests'

Heart surgeon Dr Shetty now ventures into managed healthcare with the newly licensed Narayana Health Insurance

TOI INTERVIEW

IMA के अध्यक्ष ने CM साय को लिखा पत्र, MBBS प्रवेश में लाखों के बैंक गारंटी को हटाने की मांग

Purnima Mandal | 11 Jan 2024, 04:58 PM | छत्तीसगढ़







Dr Girdhar Gyani, Director General, Association of Healthcare Providers (Photo/ANI)

Budget 2024: Increase budget allocation on health to 2.5 per cent of GDP: Association of Healthcare Providers

Accessibility and Availability Matter in Healthcare Infra

By TIW February 1, 2024 302 0



Dr. Girdhar Gyani, Director General, Association of Healthcare Providers (India)

ડિજિટલ હેલ્થકેર કમાન્ડ સેન્ટરો વિશે હેલ્થકેર સેક્ટરના એક્સપર્ટ વચ્ચે ચર્ચાઓ થઈ

ગાંધીનગરમાં AHPI ગ્લોબલ કોન્ક્લેવ ૨૦૨૪નું આયોજન કરાયું



· 20 ·

Jan-Mar, 2024

Writers and influencers meet sheds light on medical ethics

DC CORRESPONDENT
CHENNAI:

Founder of Corporate Law Group, Krishna Sarma, urged health writers and influencers to raise awareness on medical ethics among the medical community and the public.

The NHWIC-2024 continues to serve as a vital platform for discourse and education on pressing health issues, reaffirming the importance of ethical principles in ensuring quality and trust in healthcare delivery.

Director of the Association of Healthcare Providers (India) – AHPI, Dr. Sunil Khetarpal underscored the necessity of informed consent, emphasizing its dual role as a legal requirement and moral obligation. Dr. Rajeev Gautam, Corporate Officer of HORIBA, Ltd., Japan, President of HORIBA India, highlighted the transformative potential of innovation and technology in healthcare, urging collaboration across sectors to ensure accessibility and affordability.

Emphasising the importance of these guidelines, Dr. Girish Tyagi, Registrar of Delhi Medical Council and President-Elect of Delhi Medical Association, stressed their role in safeguarding both doctors and patients from malpractice and negligence.

He advocated for the adoption of generic medicines mandated by the NMC, provided they meet stringent quality standards to avoid compromising treatment outcomes.

The NHWIC-2024 has highlighted attention to crucial issues shaping the healthcare sector in India. Hosted by the HEAL Foundation, the session featured esteemed experts



THE TIMES OF INDIA, AHMEDABAD
TUESDAY, JUNE 20, 2023

GUJA

'Insurance firm can't decide on medical expenses limit'

Company Directed To Pay ₹1.64L For Cataract Surgery

Tushar.Tere@timesgroup.com

Vadodara: In an important verdict, a consumer forum in Vadodara recently ruled that insurance firms can't decide which expense isn't necessary for medical treatment and how much maximum amount can be paid for it. The observation was made while ordering an insurance firm to pay the full medical bill of Rs 1.64 lakh to complainant Mayur Parmar for cataract surgery.

Parmar, 61, had undergone cataract surgery for both eyes in December 2022 and January this year and spent same. But the insurance firm partially approved his claim and agreed to pay Rs 49,000. The complainant said that the insurer refused to pay the full amount on the grounds that the expense of the cataract surgery wasn't customary and reasonable.

In February this year, Parmar filed a case against Oriental Insurance Company Ltd in the Vadodara District Consumer Disputes Redressal Commission (additional) and demanded reimbursement of full medical expenses. He said in his complaint that the insurer wrongly interpreted the policy that the policy doesn't mention what exactly reasonable and customary charge means and how the company has interpreted it. "The medical treatment fee varies in every hospital and as per the doctor. The fee of an expert doctor is usually high. The insurance firm can't decide which expense wasn't necessary during the treatment," the forum observed.

forum said and added that the insurance firm can't decide on the customary charge too. "Reasonable charges means the expenses done for the necessary treatment and hence it is not an excessive expense. The insurance firm cannot decide on how much and what kind of expense the doctor can do during treatment," the forum observed.

"Cataract surgery is common surgery but the medical expense depends on which doctor does the surgery and what kind of lens is used. Terming the partial claim rejection unreasonable, the forum ordered the insurer to pay Parmar the remaining Rs 1.15 lakh with 6% interest within two months from the date of the order.

What's NExT for medicos?

What is the National Exit Test? NExT refers to the final year medical undergraduate examination.

Nandimath O V

Dr Alexander Thomas

Last Updated 27 February 2024, 02:59 IST

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IN PERSPECTIVE

What's NExT for medicos?

Dr. Girdhar Gyani | Sumita Kareer | Tapan Singhel

Meet at GNLU on medical law

Ahmedabad: GNLU hosted a two-day national conference on 'Medical Law, Policy, and Ethics' that started from Saturday. Several top officials from IMA and Association of Healthcare Providers participated in the event.

The conference will cover themes such as negligence in medicine, organ

Transformative trends shaping Pharma logistics in India

Dr. Sunil K. Khetarpal, Director, Association of Healthcare Providers (India), reflects on the evolution of pharma logistics in India, highlighting advancements driven by technology, regulatory compliance, and collaborative partnerships.

In the span of the last decade, the pharma logistics domain in India has undergone a remarkable metamorphosis. This transformation is fueled by the amalgamation of cutting-edge technology, regulatory advancements, and a burgeoning need for optimized distribution networks. Companies are embracing sophisticated tracking mechanisms, temperature-regulated transportation, and upgraded warehousing infrastructure to ensure the secure and punctual delivery of pharmaceuticals across diverse the country.



DR. SUNIL K. KHETARPAL
Director, Association of Healthcare Providers (India)

PHARMA COMPANIES COLLABORATE WITH LOGISTICS PARTNERS TO STREAMLINE OPERATIONS AND BOLSTER CUSTOMER SATISFACTION

storage, transportation, and documentation. To ensure compliance, companies invest in robust quality management systems, staff training, and regular audits of their logistics processes.

Innovations

Innovations in pharma logistics focus on enhancing efficiency and cost reduction through automation, data analytics, and partnerships. Predictive analytics aids in accurate demand forecasting, optimizing inventory, and reducing stockouts. Cloud-based platforms facilitate seamless communication, enabling faster decision-making and enhanced agility in responding to market changes. These advancements signify a transformative shift in the industry towards streamlined operations and heightened responsiveness to dynamic market demands.

Collaboration

Pharma companies collaborate with logistics partners to streamline operations and bolster customer satisfaction.

Transparent communication, data sharing, and aligned objectives facilitate joint planning, inventory pooling, and shared distribution centers. These collaborative efforts optimize resources, minimize lead times, and cut overall logistics costs. Leveraging partners' expertise and technology-driven solutions enables pharma firms to enhance operational efficiency and effectively address evolving customer needs.

efficiency, ensuring safe and seamless pharmaceutical distribution while meeting evolving industry demands.

Compliance

Regulatory requirements wield substantial influence over pharma logistics, as adherence to quality standards and safety regulations is crucial for ensuring the efficacy and safety of pharmaceutical products. Companies must comply with guidelines set forth by regulatory bodies like the FDA and WHO, encompassing stringent protocols for

The Sangai Express

Shija Hospitals & Research Institute wins "Strong Commitment to HR Excellence" award

IMPHAL, Mar 23

Shija Hospitals & Research Institute (SHRI) has won the "Strong Commitment to HR Excellence" award at the 14th National HR Excellence Award Confluence 2023-24 held in Lalit, Mumbai on March 22, 2024.

According to a release issued by SHRI, the award was presented by Sanjay Behl, Chairman, CII National Committee on Leadership & HR & Executive Director, Greaves Electric Mobility along with Indrani Kar, Principal Advisor CII & Head, CII- Suresh Neotia Centre of Excellence for Leadership.

The award was accepted by Dr Palin Khundongbam, CMD; Dr Bonney Khundongbam, CEO; Gayatri Maibam, Director(HR), Geetanjali Aribam, Manager(HR), Dhyanchand Potshangbam, Manager(HR), Gabriel Pheiroijum, Deputy Manager(HR) and Sarda Huidrom, Assistant Manager (HR).

The CII-HR Excellence Award Model is based on the CII-Exim Bank Excellence Award encompassing all aspects of human resource management. Under this award model, each application is assessed by a team of qualified assessors followed by a site visit.

The distinguished Jury determines the award recipients on the basis of assessment reports submitted by the assessors. The assessment Team for SHRI comprised of Deepak Deshpande, Vice President HR, Tata Business Excellence Group, S Muthusivan, Vice President HR, The Residency Group of Hotels, Ajay Mall, Senior Manager HR and Monica Anand, Head, Learning & Development, EKI Energy Services Limited.

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