

Category 2. Leadership Engagement in Quality and Safety

Objective: To honour healthcare institutions where **senior leadership is actively and visibly involved** in driving quality improvement and patient safety initiatives. The focus is on evaluating leadership commitment, creating a culture of quality, participation in quality governance, and impact on care outcomes and risk mitigation.

1. **Leadership Rounds**
 - Frequency of direct engagement by top leadership on floors
 - Issues identified and resolved during rounds
2. **Quality Improvement (QI) Initiatives**
 - Number of QI projects initiated by or involving leadership
 - Impact of those projects (e.g., infection rate reduction)
3. **Safety Metrics Monitoring**
 - Dashboard of safety metrics reviewed monthly
 - Actions taken on deviations
4. **Incident Reporting System**
 - Anonymous reporting available to staff
 - % of incidents closed with action taken
5. **Clinical Governance Oversight**
 - Clinical audits chaired/reviewed by leadership
 - Morbidity and mortality reviews documented
6. **Training & Awareness**
 - % leadership attending quality/safety workshops
 - Quality topics covered in monthly leadership briefings
7. **Resource Allocation**
 - Dedicated quality, safety and infection prevention and control budget
 - Adequate staffing for QI teams
8. **Recognition of Safety Champions**
 - Staff recognized for safety contributions quarterly
 - Documentation of rewards/acknowledgements
9. **Root Cause Analysis (RCA) and Corrective and Preventive Action (CAPA)**
 - Leadership participation in RCA and CAPA
 - Learnings disseminated hospital-wide
10. **Use of Technology in Safety**
 - Electronic safety dashboards or checklists
 - Integration with incident reporting system